

VISITOR & BUSINESS CENTRES

The Visitor & Business Centres offer a range of services, from information to business centre services. There are two locations – next to Martin’s Newsagents near to Hall 5, and by Hall 9 in the Atrium, opposite Concourse Suites 1 and 2.

Our team possess a vast amount of knowledge about the local area and can provide information and directions for the NEC site, regional attractions and public transport. We offer a photocopying, printing and faxing service, as well as laminating, internet access, stamps, stationery and mobile phone top-ups. We also act as a point of contact for visitors using the NEC Mobility service, provided by Bartram Associates Ltd.

Our opening hours depend upon site activity. You can contact us on 0121 780 4141 or by emailing info@necgroup.co.uk. For more information on the services we offer, please click on the links below:

[PRICE & SERVICE LIST](#)

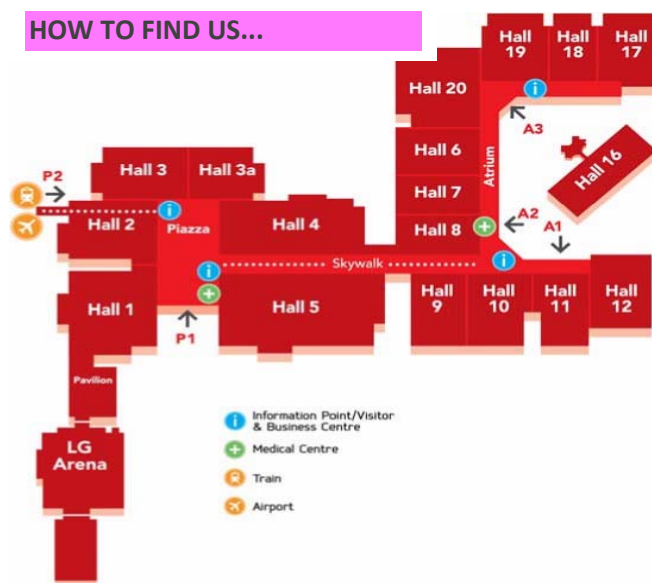
[WI-FI SERVICES](#)

[WI-FI INSTRUCTIONS](#)

[IT & TELEPHONY](#)

[VISITOR & BUSINESS CENTRES](#)

HOW TO FIND US...



WI-FI SERVICES

Wireless internet (Wi-Fi) is available to laptop users in the public circulation areas of the NEC. To access the wireless network you will need to purchase a log-in code and password from one of the Visitor & Business Centres. For more information, including instructions and prices, please click on the links below. If you are unsure about how to connect or experience any difficulties whilst using this service then ask the team at the Visitor and Business Centres who will be pleased to help. Please note, the wireless network is not secure and we do not provide any virus scanning or firewall facilities. Some public areas may be excluded from receiving coverage.

For on-stand internet services, please click on the link to Event IT above.

HOW CAN WE HELP? OUR SERVICES & PRICE LIST

INFORMATION

If you require any assistance with regards to information about What’s on or about the services at The NEC, we are here to help. We also can provide information on local facilities and tourist information.

NEC MOBILITY

To pre-book a wheelchair or scooter at The NEC, please call our service partner Bartrams on 01353 778 756. Manual wheelchairs are free of charge to blue badge holders and £5 per day to other visitors. Electric scooters are £15 per day for all visitors.

PHOTOCOPYING & PRINTING

From CD, floppy disc or memory sticks:

Number of copies	Black & White – cost per sheet			
	A4 single	A4 double	A3 single	A3 double
01–49	20p	25p	25p	30p
50–99	15p	20p	20p	25p
100–499	10p	15p	15p	20p
500–999	7.5p	12.5p	12.5p	17.5p
1000+	5p	8.5p	8.5p	15p

Number of copies	Colour – cost per sheet			
	A4 single	A4 double	A3 single	A3 double
01–49	50p	75p	75p	£1
50–99	40p	60p	60p	80p
100–499	30p	45p	45p	60p
500–999	20p	30p	30p	40p
1000+	15p	22.5p	22.5p	30p

- ➡ 10% discount for providing your own paper
- ➡ Additional 5p per sheet for printing/photocopying on thicker or coloured paper
- ➡ Document scanning is available – prices as above.

FAX

TO SEND			TO RECEIVE
UK & IRELAND	FIRST PAGE	ADDITIONAL PAGES	£0.50 PER PAGE FROM ANY NUMBER
	£1.00	£0.50	
EUROPE	FIRST PAGE	ADDITIONAL PAGES	
	£1.50	£0.75	
REST OF WORLD	FIRST PAGE	ADDITIONAL PAGES	
	£2.00	£1.00	

INTERNET ACCESS

PC	£1.00 PER 10 MINUTES USED
NETWORK CABLE FOR LAPTOPS	£1.00 PER 20 MINUTES USED
WI-FI ACCESS (CONTINUOUS USE)	£4.00 FOR 1 HOUR £7.00 FOR 4 HOURS £10.00 FOR 8 HOURS

LAMINATING

A5	£0.50	A4	£1.00	A3	£2.00
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MOBILE/CELL PHONE SERVICES

- ➡ SIM cards (Vodafone) – £2
- ➡ E top-up
- ➡ Phone Chargers £5 (Various makes) _ Mobile Phone hire

STATIONERY

A4 REAM OF PAPER	£6.00
A3 REAM OF PAPER	£12.00
RECORDABLE CD (CDR)	£2.00
MEMORY STICK	£12.00

A limited range of other stationery items are also available:

- ➡ Postcards & Souvenirs (subject to Availability)
- ➡ Stamps
- ➡ Ticket Bookings (via The Ticket Factory)